



Water Quality

WATER QUALITY TESTING

Coachella Valley Water District (CVWD) is committed to protecting the health of our communities by delivering safe, high quality tap water to customers.

- Highly trained employees monitor water systems and collect more than 15,000 water samples per year.
- Water samples are tested for more than 100 regulated and unregulated substances, including tests performed at its own state-certified water quality laboratory.
- Other certified labs perform some specialized tests.
- CVWD tap water meets all state and federal standards, which are intended to protect public health.
- Results from water quality tests are available to customers at cvwd.org/waterquality. To request a report by mail, call (760) 391-9600.

FACTORS THAT CONTRIBUTE TO THE COST OF TAP WATER

Rising treatment costs. Increasingly stringent drinking water regulations have made it necessary for many water suppliers to invest in costly new treatment technologies, which adds to the cost of providing water. Future water quality regulations will only increase testing and treatment costs.

Aging water infrastructure. CVWD's tap water system comprises nearly 2,000 miles of pipeline, 95 wells and 63 reservoirs. Upgrades and maintenance to upkeep water systems cost approximately \$12 million annually.

Increasing energy costs. It takes a lot of electricity to pump, treat and deliver water. CVWD pays approximately \$9.8 million annually in tap water-related energy costs.

THE VALUE OF DRINKING TAP WATER

- Some brands of bottled water use tap water from another area and are a much more expensive option than your own tap water.
- Water that is bottled or sold in vending machines or water stores costs up to a thousand times more per gallon than tap water.
- On average, 7,000 glasses of tap water costs a CVWD customer only \$1. When compared with other products we use every day, tap water is clearly the best deal around.
- CVWD tap water costs less than a penny per gallon, which is a true bargain considering the energy, resources and expertise required to treat and deliver safe and reliable water to your home every day.

HOME TREATMENT DEVICES

Drinking water provided by CVWD meets all federal and state water quality standards. Water filters may change the taste of tap water, but they are not necessary. Home treatment devices (water filters) are not needed to make water safe because CVWD's tap water already meets very strict regulations for quality.

**Your Water
is our promise**

Main line: 760.398.2651

Customer Service: 760.391.9600

Website: cvwd.org/ourpromise

