



Your Water
is our promise



Published for Coachella Valley Water District domestic water customers

Summer 2025

Stay Hydrated with CVWD Tap Water



Drinking CVWD tap water has serious benefits.

With the summer season upon us, it's essential to drink cool water regularly throughout the day, even if you don't feel thirsty. This is because water aids in temperature regulation. Drinking cold water helps lower body temperature, helping to prevent heat-related illnesses when in hot weather.

BENEFITS OF DRINKING CVWD TAP WATER:

Safety

CVWD customers enjoy groundwater pumped from the region's natural groundwater basin, beneath the valley floor, that is nearly pristine and requires little to no treatment to meet all state and federal water quality standards. Throughout most of the Coachella Valley, only a small amount of chlorine is added as a precautionary measure to ensure compliance with drinking water regulations.

CVWD employees also collect and monitor more than 17,000 water samples annually that are tested at the District's state-certified laboratory. These samples are analyzed for more than 100 regulated and non-regulated substances for water quality safety.

Taste

Tap water generally tastes the same as bottled water, since most bottled water is filtered tap water from a municipal source like CVWD's system.

Cost-Effectiveness

By drinking tap water, customers can save money on water costs. Bottled water costs up to a thousand times more per gallon than tap water. CVWD tap water costs less than a penny per gallon, making it inexpensive and convenient.

Environmental Impact

Filling up your cup or reusable bottle with water from the tap is an eco-friendly alternative to single-use plastic water bottles, which often end up in landfills and pollute our waterways and oceans.

To learn more about CVWD's safe and high-quality tap water, visit cvwd.org/CCR/2025 to view the 2024-25 Consumer Confidence Report (CCR). More information on the CCR is also available on the back side of the page.

CVWD's Outdoor Rebate Programs

Landscape Conversion



Residential customers can receive \$2 per square foot of turf removed, up to 10,000 square feet per program year (July 1-June 30). HOA and commercial customers can receive \$2 per square foot of turf removed, up to 25,000 square feet per project per program year.

Hunter Pro-C Solar Sync Smart Irrigation Controller



Residential customers can apply for a free weather-based smart controller that automatically adjusts an irrigation system's run time, based on weather data. HOA and commercial customers

who apply for smart irrigation controllers can receive a refund of 75% of the controller cost, up to \$10,000 per project.

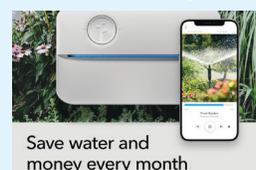
Rotary Nozzle Replacement



Residential, HOA, and commercial customers may be eligible for a rebate of up to \$4 for each high efficiency rotary nozzle installed to replace less efficient, traditional

fixed or adjustable arc spray nozzles. Through the replacement of these nozzles, water is applied more slowly and uniformly to lawn and turf areas, preventing misting and overwatering.

Rachio Smart Sprinkler Controller (Self-Install)



Save water and money every month

By using Rachio with a smart watering app, residential customers can control their sprinklers from anywhere with their mobile device, as well as receive predictive watering schedules that

adjust to local weather conditions. Available at a discounted rate, Rachio provides customers a smarter way to water.

Flume Smart Home Water Monitor (Self-Install)



Flume monitors a home's indoor and outdoor water use 24/7 and notifies customers instantly if it detects a leak. While supplies last, CVWD residential customers can

get a Flume Smart Home Water Monitor for only \$85 plus tax and shipping (regularly \$249), after a discount and rebate.

Available Now: 2024-25 Annual Review and Water Quality Report

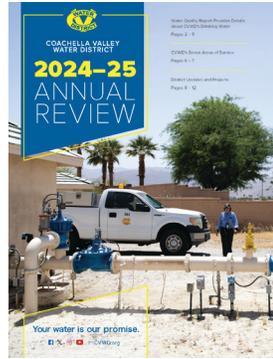
CVWD's Annual Review and Water Quality Report, also known as the Consumer Confidence Report, is available online now or by mail, upon request.

The Water Quality Report shows that water delivered by CVWD meets all current state and federal standards, along with other water quality testing details. The 2024-25 Water Quality Report can be viewed online in English at cvwd.org/CCR/2025 or in Spanish at cvwd.org/CCR/Spanish2025.

The Water Quality Report is a part of the District's Annual Review, which includes information on CVWD's seven areas of service, current water statistics, and District achievements.

The District's 2024-25 Annual Review is available to view online in English at cvwd.org/annualreview2025 or in Spanish at cvwd.org/informeannual2025.

To request a paper copy of the 2024-25 Annual Review and Water Quality Report, call (760) 391-9600 or email CustomerService@cvwd.org.



Skip Overseeding and Let Your Lawn Go Gold this Fall!



Overseeding in the Coachella Valley is the process of spreading Ryegrass, a cool-season grass, into a lawn without removing the existing Bermudagrass, a warm-season grass.

While overseeding helps fill in sparse grass areas and makes lawns appear fuller, HOAs, businesses, and golf courses are encouraged to skip overseeding this upcoming fall season.

Known as a long-standing practice in the region, overseeding can be wasteful and unnecessary as the process does not allow Bermudagrass to complete its normal growing cycle before winter dormancy approaches. Most Bermudagrass grown in the desert will stay alive in a dormant state until spring, with only occasional watering needed.

Let your lawn go gold to conserve water and save on extra lawn maintenance, time, and money. Additional water needed for the overseeding process can boost your water bill into a higher billing tier.

By allowing Bermudagrass to rest and rejuvenate in the winter, customers can enjoy a healthier and more resilient lawn in the spring.

Take advantage of CVWD's turf conversion program that provides \$2 per square foot of grass replaced with desert-friendly landscaping. **Pre-approval is required.** Visit cvwd.org/rebates for details and to apply.



Chemist **Arci Bland** testing the quality of CVWD water samples at the District's state-certified laboratory in Palm Desert.

CVWD Customer Assistance Program Helps Pay Water Bills

CVWD's customer assistance program offers eligible residential customers a \$150 credit on their water bill, available once in a 12-month period. Customers may reapply each year for assistance.

Residential customers who need help paying their water bill can apply through **Inland SoCal United Way** by visiting inlandsocaluw.org/help2others or by calling (909) 751-1180, ext. 1200 or by simply dialing 211. United Way screens eligible customers and provides them with assistance in paying a water bill.

Charitable donations are also accepted through United Way. Donations must be made directly to Inland SoCal United Way. All donations are tax-deductible.



Board Meetings

Board meetings are open to the public and are generally held at 8 a.m. the second and fourth Tuesday of each month.

Meetings alternate between the Steve Robbins Administration Building in Palm Desert and the Coachella Office.

Visit our website to watch meetings online and to view the agenda.

Main Line: (760) 398-2651
Customer Service: (760) 391-9600
Website: www.cvwd.org

