

# CVWD Water News

Your Water  
is our promise



Published for Coachella Valley Water District domestic water customers

Winter 2024

## Reflecting on 2023 Accomplishments

### Oasis In-Lieu Recharge Project

The Oasis In-Lieu Recharge Project expanded CVWD's irrigation distribution system to provide nonpotable water to Eastern Coachella Valley properties that use groundwater for irrigation.



### Grant Funding for Repairs

CVWD received approximately \$30 million in grants, including \$12.3 million from the U.S. Bureau of Reclamation, and \$68.4 million in low-cost loans from the USBR to fund repairs to irrigation laterals and the mid-canal reservoir. These funds help reduce the need to raise rates and keep our water and sewer services affordable.

### Coachella Valley Stormwater Channel Improvements Project



The completed Coachella Valley Stormwater Channel Improvements Project from Avenue 54 to the Thermal Drop structure increased the stormwater channel conveyance capacity. It also provides flood protection to life and property on adjacent lands in compliance with FEMA and CVWD design standards.

### Water Supply Workshop

The District organized a Water Supply Workshop for city councilmembers, planning commissioners, and local government staff to discuss long-term planning of the groundwater basins and the nexus between water supplies, development, and city planning while emphasizing conservation standards.

### Water Conservation Summit & Vendor Expo: H2O for HOAs

CVWD developed and hosted the Water Conservation Summit & Vendor Expo: H2O for HOAs. It included presentations on drought and water supply, water budgets, rebates, drought-friendly landscape design for HOAs, and a panel discussion with experts on irrigation best practices.



### Turf Replacement Matching Program Award

The City of Rancho Mirage recognized CVWD Water Management team members for work done on the Turf Replacement Matching Program. The honor was part of the program during the State of the City luncheon that celebrated Rancho Mirage's 50th anniversary. CVWD staff received water drop-shaped awards inscribed with their names and the program's water savings of about 100 million gallons of water.

## THINK BEFORE YOU Flush

HELP PREVENT SEWER PIPE DAMAGE & BACKUPS

HUMAN WASTE



TOILET PAPER



NAPKINS OR TISSUE PAPER



"FLUSHABLE" WIPES OR BABY WIPES



PAPER TOWELS



CLEANING WIPES



OTHER TRASH



MEDICATIONS



## Follow Us!

Stay up-to-date on CVWD news, water tips, rebate programs, conservation efforts, updates, and more.



Facebook: [@cvwdh2o](#)

Instagram: [@cvwdh2o](#)

Twitter: [@cvwdh2o](#)

YouTube: [@CoachellaValleyWaterDistrict](#)



## Planting Calendars Now Available

CVWD's 2024 planting calendar is now available for customers upon request and at no charge.

*The calendar highlights desert gardening information, including:*

- ✓ Colorful illustrations and graphics of desert-friendly shrubs.
- ✓ Tips on available soil types in the region.
- ✓ Available CVWD rebates and discounts for residential, HOA, and commercial customers.
- ✓ Monthly gardening tips and irrigation guides for each featured shrub type.



Request a calendar online at [cvwd.org/publications](http://cvwd.org/publications) to receive a calendar in the mail.

Customers can also pick up calendars at CVWD Palm Desert or Coachella offices, as well as some Coachella Valley gardening stores, while supplies last. Locations include:

- All Color Growers, 78790 Darby Road, Bermuda Dunes
- Armstrong Growers, 78325 Hidden River Road, Bermuda Dunes
- Bob Williams Nursery, 48575 Madison St., Indio
- Cameron Nursery, 78220 Darby Road, Bermuda Dunes
- Green Desert Nursery, 79301 Ave. 40, Indio

### CVWD Customer Assistance Program Helps Pay Water Bills

CVWD's customer assistance program offers eligible residential customers a \$150 credit on their water bill, available once in a 12-month period. Customers may reapply each year for assistance.

Residential customers who need help paying their water bill can apply through **Inland SoCal United Way** by visiting [inlandsocaluw.org/help2others](http://inlandsocaluw.org/help2others) or by calling (760) 323-2731, ext. 1200. United Way screens eligible customers and provides them with assistance in paying a past due water bill.

Charitable donations are also accepted through United Way. Donations must be made directly to Inland SoCal United Way. All donations are tax-deductible.



### Additional Water Bill Assistance Program for Low-Income Households



The Low-Income Household Water Assistance Program (LIHWAP) is a federally-funded program that offers one-time support to help low-income households pay past due or current residential water and sewer bills and keep their water on.

Customers may be eligible for this program if their household's income is at or below 60% of the state median income, or a household member is a current recipient of CalFresh, CalWORKs, or the Low Income Home Energy Assistance Program (LIHEAP).

To learn more about eligibility and to apply, visit [www.csd.ca.gov/waterbill](http://www.csd.ca.gov/waterbill).

## Conservation Tips for the New Year

*Make 2024 the year you make conservation a way of life.*

Water conservation has grown from a seasonal necessity to a year-round commitment for those who live in the region. Doing the work efficiently requires everyone's individual participation through efforts inside and outside the home.

Here are some tips on how to be more water efficient this year.

### Ways to Conserve Inside

- Shorten your shower by a few minutes or install a water-efficient shower head.
- Turn off the tap while brushing your teeth and shaving.
- Wash only full loads of dishes and laundry.
- Check your faucets and toilets for leaks frequently.
- Thaw food in the fridge, rather than under running water.
- Replace appliances and fixtures with water-efficient models.

### Ways to Conserve Outside

- Keep your sprinklers off after it rains for about 2-3 days.
- Adjust your sprinklers with the seasons by using our watering guide at [www.cvwd.org/watering-guide](http://www.cvwd.org/watering-guide) for recommended irrigation times.
- Use a broom to clean patios, walk ways, and driveways instead of the garden hose.
- Turn off your sprinklers on windy days to avoid water waste.
- Use mulch in your garden to help plants retain water.
- Apply water in the early morning or evening hours to minimize loss through evaporation, especially when temperatures are high.

### Ways to Take Advantage of Available Rebates

Residential, HOA, and commercial customers can enjoy various discount programs like:

- Rachio Smart Sprinkler Controller
- Flume Smart Home Water Monitor
- Smart Irrigation Controller
- Turf Conversion Rebate Program
- Plus more!



Visit [www.cvwd.org/rebates](http://www.cvwd.org/rebates) for program details or call us at (760) 398-2651.



### Board Meetings

Board meetings are open to the public and are generally held at 8 a.m. the second and fourth Tuesday of each month.

Meetings alternate between the Steve Robbins Administration Building in Palm Desert and the Coachella Office.

Visit our website to watch meetings online and to view the agenda.

Main Line: (760) 398-2651  
Customer Service: (760) 391-9600  
Website: [www.cvwd.org](http://www.cvwd.org)

