



## The Importance of Water Infrastructure in the Coachella Valley

Water infrastructure is vital to the prosperity of the region and the state. As climate change continues to drive frequent weather extremes, including recent storm conditions, heat waves, severe drought, and other weather whiplash events, it is crucial for us to invest and modernize the systems used to capture, store, treat, and deliver water that current and future customers in our service area rely on. Moreover, water infrastructure systems enable us to adapt to our changing climate: protecting our communities from floods, storing excess water in wet years for use in dry ones, transporting available supplies to where they're needed most, and recycling wastewater to expand our local water resources.

**Water keeps us hydrated, fed, and thriving — and water infrastructure lies at the heart of it all.**

For years, the Coachella Valley Water District has prioritized investments in water infrastructure and has made great progress toward building a more climate-ready Coachella Valley through local infrastructure projects. One such project is the **North Indio Regional Flood Control Project** – a 2.5-mile long series of concrete flood control channels. This construction project will protect homes and land in north Indio from regional flooding and will eliminate the need for flood insurance for some homes in the area. In addition, the project will connect existing stormwater channels within Sun City Palm Desert to existing channels in Sun City Shadow Hills.



The new channels being built from the project will move flood water away from homes and ultimately into the Coachella Valley Stormwater Channel. When completed in summer 2024, the project will allow for the construction and connection of other stormwater facilities that will provide regional flood protection to Thousand Palms and north Cathedral City in the coming years.

To learn more about CVWD's North Indio Regional Flood Control Project, plus other infrastructure projects, visit [www.cvwd.org/Projects](http://www.cvwd.org/Projects). To learn more about the importance of investing in California's water infrastructure, visit [www.QuenchCA.com](http://www.QuenchCA.com).

## CVWD Water Efficiency Discount Programs

### Rachio Smart Sprinkler Controller



Save water and money every month

By using the Rachio Smart Sprinkler Controller with a smart watering app, you can control your sprinklers from anywhere with your mobile device. With Rachio, you have the ability to calculate when and how long to run your sprinklers for, as well as receive predictive watering schedules that adjust to local weather conditions. Available at a discount to CVWD customers, the cost of the program ranges from \$39.99 - \$89.99, depending on the number of irrigation zones your yard contains. Self-install is required.

### Flume Smart Home Water Monitor

Get Flume for only \$65!

Save money.  
Save water.  
Save the planet.



With Flume, the future of water is digital. This device monitors your home's indoor and outdoor water use 24/7 and notifies you instantly if it detects a leak. While supplies last, CVWD customers can get the device for only \$65 (regularly \$199) after a discount and rebate. Self-install is required.

Visit [www.cvwd.org/rebates](http://www.cvwd.org/rebates) for program details or call us at (760) 398-2651.



## CVWD Water Education Program

With the 2023-24 school year underway, it's a great time to remind educators that CVWD offers a robust Water Education Program to local schools and educational/youth groups within the District's service area.

### Classroom Presentations

CVWD offers a variety of in-person presentations that correlate with Common Core and Next Generation Science Standards. The District currently offers 15 presentations across grades K-12, which cover topics on water science, water conservation, Coachella Valley history, and canal safety – just to name a few.

### Field Trips

Currently, CVWD offers a Canal and Agriculture Field Trip experience to fourth graders, which introduces students to the important role the Coachella branch of the All-American Canal plays in our agricultural economy.

### Project Wet Workshop

For educators who are interested in professional development, CVWD hosts annual Project WET Workshops which guide participants through the extensive multidisciplinary Project WET curriculum that includes dozens of water-related lesson plans.

To learn more and sign up for presentations and field trips, scan the QR code or visit [www.cvwd.org/K12education](http://www.cvwd.org/K12education). Our Education Associate, **Paula Alcantar**, is looking forward to making a splash in your classroom! For questions, contact Paula at [palcantar@cvwd.org](mailto:palcantar@cvwd.org).



SCAN ME

## Keep Fats, Oils, and Grease (FOG) Out of the Drains

When FOGs are washed down the drain, they can stick to each other and can form giant fatbergs that clog pipes and damage pumps.

Because of this, CVWD asks that you please put FOGs such as bacon grease, pan drippings, butter, dairy products, gravy, salad dressing, and peanut butter in the trash and **not** down the drain.

### Helpful Tips to Dispose of FOG

- Put used frying oil and grease in a container. Once cool, toss it in the trash. (Use an old food can or jar).
- Scrape leftover food, creams, or sauces into the trash before rinsing dishes off.



Fatberg in a pipe



## CVWD Customer Assistance Program Helps Pay Water Bills

CVWD's customer assistance program offers eligible residential customers a \$150 credit on their water bill, available once in a 12-month period. Customers may reapply each year for assistance.

Residential customers who need help paying their water bill can apply through **Inland SoCal United Way** by visiting [inlandsocaluw.org/help2others](http://inlandsocaluw.org/help2others) or by calling (760) 323-2731, ext. 1200. United Way screens eligible customers and provides them with assistance in paying a past due water bill.

Charitable donations are also accepted through United Way. Donations must be made directly to Inland SoCal United Way. All donations are tax-deductible.



## Additional Water Bill Assistance Program for Low-Income Households



The Low-Income Household Water Assistance Program (LIHWAP) is a federally-funded program that offers one-time support to help low-income households pay past due or current residential water and sewer bills and keep their water on.

Customers may be eligible for this program if their household's income is at or below 60% of the state median income, or a household member is a current recipient of CalFresh, CalWORKs, or the Low Income Home Energy Assistance Program (LIHEAP).

To learn more about eligibility and to apply, visit [www.csd.ca.gov/waterbill](http://www.csd.ca.gov/waterbill).



### Board Meetings

Board meetings are open to the public and are generally held at 8 a.m. the second and fourth Tuesday of each month.

Meetings alternate between the Steve Robbins Administration Building in Palm Desert and the Coachella Office.

Visit our website to watch meetings online and to view the agenda.

Main Line: (760) 398-2651  
Customer Service: (760) 391-9600  
Website: [www.cvwd.org](http://www.cvwd.org)

