



## State-mandated conservation regulations encourage water-use efficiency

California State Water Resources Control Board adopted a new emergency water conservation regulation on May 24, to ensure a more aggressive approach to save water. Customers are required to comply with the state's regulations and are encouraged to continue their water conservation efforts.

The regulation requires water agencies to activate "Level 2" of their Water Shortage Contingency Plans, which assumes a 20% water shortage. CVWD already implemented actions in Level 2 and 3 on April 12, 2022, in anticipation of potential emergency requirements from the state that are outlined in the District's Water Shortage Contingency Plan.

### Level 2 water conservation actions effective June 14

- ✓ Outdoor water use is prohibited during daylight hours for spray irrigation except for leak checks.
- ✓ Restaurants can only serve water upon request.
- ✓ Overseeding is discouraged.
- ✓ Water Waste patrols will be increased.
- ✓ CVWD encourages enforcement agencies and HOAs to suspend code enforcement and fines for brown turf grass areas.

CVWD will prioritize working with customers to quickly resolve violations. After a written warning, customers may be responsible for fines on their bill starting at \$50. The goal is to eliminate water waste and save water for future generations.

### State ban on watering non-functional turf as of June 10

Irrigation of non-functional turf is prohibited at commercial, industrial and institutional sites including HOAs.

- ✓ The ban does not include grass used for recreational or community purposes or turf with trees.
- ✓ Fines up to \$500 per day may be imposed.

Visit [cvwd.org/conservation](http://cvwd.org/conservation) for more tips.

## Outdoor Water Efficiency Rebates & Discounts

### Smart Irrigation Controller Installation



### Sprinkler Nozzle Replacement



### Turf Conversion - Now \$3/Square-Foot



Visit [www.cvwd.org/rebates](http://www.cvwd.org/rebates) for program details and requirements.

Or call us at (760) 398-2651.

Some programs require pre-approval.



Visit [cvwd.org/drought](http://cvwd.org/drought) for local updates and water-use restrictions.

# Making conservation a way of life is achievable

Some of the biggest culprits of water waste are overwatering, inefficient irrigation systems and outdoor and indoor leaks.

## Four water-efficiency irrigation tips:

1. Install water-efficient sprinkler nozzles that only spray the areas needed instead of streets and sidewalks.
2. Be a role model and convert your yard into a water-efficient landscape and get a \$3 per square-foot rebate. Pre-approval is required.
3. Install a weather-based irrigation controller that automatically waters your landscaping for you. Free devices are available to eligible customers.
4. Fix leaks inside and outside your home as fast as possible and run your irrigation system regularly to find any problems.

Visit [cvwd.org/rebates](http://cvwd.org/rebates) for details and program requirements or give us a call at 760-398-2651.



## Water quality report, CCR options

CVWD is offering its Consumer Confidence Report (CCR) also known as the Water Quality Report, online or by request only to save on printing and mailing costs as well as reducing the amount of paper used.

See the options for viewing or obtaining a copy below.

View a copy of the CCR report online on or after July 1, 2022 at [cvwd.org/CCR/2022](http://cvwd.org/CCR/2022).

Request a printed copy by calling (760) 391-9600.

## CVWD customer assistance program

CVWD's customer assistance program now offers eligible residential customers a \$150 credit on their water bill once in a 12-month period. Customers may reapply each year.

Customers who need help paying their water bill can apply through United Way of the Desert by calling 760-323-2731 or visit [unitedwayofthedesert.org/help2others](http://unitedwayofthedesert.org/help2others). United Way screens eligible customers and provides them with assistance in paying a past due water bill.

Charitable donations are also accepted through United Way. Donations must be made directly to United Way of the Desert.

All donations are tax-deductible.



### Board Meetings

Board meetings are open to the public and are generally held at 8 a.m. the second and fourth Tuesday of each month.

Meetings alternate between the Steve Robbins Administration Building in Palm Desert and the Coachella Office.

Visit our website to watch meetings online and to view the agenda.

Main line: (760) 398-2651

Customer Service: (760) 391-9600

Website: [www.cvwd.org](http://www.cvwd.org)

