

SUMMARY OF ADOPTED ORDINANCE NO. 1399.13

At its regular meeting of August 13, 2019, the Board of Directors of the Coachella Valley Water District ("CVWD") adopted an ordinance which revises certain provisions of the Regulations Governing Domestic Water Service to terminate domestic service for nonpayment. The recorded vote of the Board is as follows:

AYES: Powell, O'Dowd, Bianco

NOES: None

ABSTAIN: None

ABSENT: Estrada, Nelson

A certified copy of the full Ordinance No. 1399.13 is posted in CVWD offices along with the names of those directors voting for and against the Ordinance. CVWD's offices are located at the following addresses:

Steve Robbins Administration Building
75-515 Hovley Lane East
Palm Desert, CA 92211

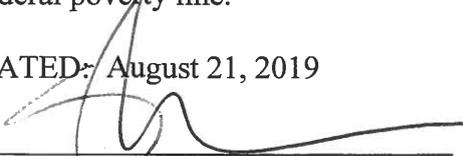
Palm Desert Operations
75-525 Hovley Lane East
Palm Desert, CA 92211

Coachella Office
51-501 Tyler Street
Coachella, CA 92236

Summary of Ordinance: The Ordinance revises the amount, timing and conditions for imposing the Delinquency Fee and establishes the date upon which the revisions will go into effect. Said provisions address the following:

1. Amended Part 4 to clarify that the District may transfer service from a Tenant back to the Property Owner at the discretion of the District.
2. Amended Part 6 to define delinquency as not paying a bill within 15 days of the date the bill is rendered.
3. Amended Part 7 to state what specific information will be included on delinquency notices, commit the District to posting notice at the property 48 hours prior to termination if the District was unable successfully to contact the Customer, and commit the District to not terminate service for nonpayment while an appeal of the Customer's bill is pending.
3. Added reduced restoration of service fees to Appendix 15 that will apply to a Customer who demonstrates to the District a household income below 200% of the federal poverty line.

DATED: August 21, 2019



Sylvia Bermudez, CMC
Clerk of the Board
Coachella Valley Water District